1CS
Computer Services

MANAGED IT SERVICES
Proactive Technology Management for Small Business

DEAL WITH 1 RELIABLE COMPANY FOR ALL IT MATTERS

With an array of technology experts, 1CS Managed IT Services goes beyond the traditional break-fix model. Our team provides ALL the IT products and ongoing support you need from a single source to reduce your overhead, protect your systems, and keep your small business running smoothly.

Has your business been impacted by security issues or downtime? Do you have recurring IT-related problems that reduce productivity? Or do you need guidance about how technology can best serve your business?

If so, you could benefit from a Managed IT Services Plan from 1CS.

SECURITY
Industry best practices for firewalls, regular vulnerability scans, anti-virus monitoring and spam management.

BACKUPS
Scheduled backups and disaster recovery for workstations, servers, SharePoint, Microsoft 365 and GSuite accounts.

MONITORING
Maximize uptime via 24/7 monitoring with enterprise-class technology. Critical issues identified and resolved in real time.

MAINTENANCE
Regular preventative measures to keep servers, PCs and other vital devices updated, secure and functioning optimally.

SUPPORT DESK
Improve productivity by getting the immediate expert help you or your staff need – without involving other employees.

EMAIL & PHONE
Microsoft 365 and GSuite licensing. VOIP/Cloud PBX Phone Service. Assistance creating and terminating users.

HOW YOUR BUSINESS WILL BENEFIT

Taking care of your computer network is critical for your business. But your time is best spent elsewhere. That's why our Managed IT Plans are the ideal solution – providing the benefits of an in-house IT department, at a fraction of the price:

Safeguard Business Information
Protect your important business data using robust backup solutions designed for small- and medium-sized organizations like yours.

Avoid Issues
Through monitoring your environment and regular maintenance, we'll ensure potential problems are identified and avoided wherever possible.

Eliminate Emergencies
Consistent overview, in conjunction with monitoring and maintenance, will significantly reduce the chance of a catastrophic failure.

Be Secure & Updated
We'll make sure servers, workstations and other vital network equipment have the most recent security patches and updates.

Decrease Downtime & Increase Productivity
Through monitoring, support desk and fast restore capabilities, we'll minimize the price your business pays for lost productivity.

Stay Informed
Receive CIO level view of your entire network via weekly snapshots and monthly reports with our analysis of critical systems.

Peace of Mind
Rest assured, knowing our management tools and experts are overseeing your IT Infrastructure and confirming it's operating optimally.

Reduce Costs
By avoiding issues and speeding up the time it takes to resolve issues, you'll reduce your total cost of ownership and increase your profit.

Devices, security, networking, data protection and user support – count on 1CS to handle it all with a Managed IT Plan.